

Considering the organizational context, BACHMANN Romania has established its mission as profitable and continuous development, while taking into account resource conservation and environmental protection.

To this end, BACHMANN Romania continuously improves an integrated quality and environmental management system in accordance with the requirements of the SR EN ISO 9001:2015 and SR EN ISO 14001:2015 standards, as well as applicable legal requirements.

In the area of quality of the services we offer — production and marketing of devices for electricity distribution and control, and cable sales — we aim to build open, honest, and long-term relationships based on mutual trust with our customers, partners, and employees, with a constant focus on energy sustainability.

We are continuously concerned with understanding, anticipating, and meeting customer requirements, collaborating with new clients to offer them as many advantages as possible under profitable conditions, based on respect, transparency, and sincerity, while ensuring environmental protection and maximum occupational safety.

In this regard, the organization's management commits, together with the personnel it leads, to carry out its activities based on the following principles:

- Defining and periodically evaluating the organizational context
- Meeting the requirements of all interested parties
- Customer orientation through identifying and anticipating customer needs
- Compliance with defined obligations through current environmental legal and regulatory requirements, as well as stakeholder expectations
- Environmental protection through pollution prevention and rational use of available resources
- Continuous improvement of the effectiveness and efficiency of organizational processes
- Creating a framework that enables effective communication with employees, customers, and authorities, through which the organization's policy and objectives are communicated

To fulfill these commitments, we set the following general objectives:

- To deliver products and services that meet customer expectations and requirements, in compliance with applicable technical and safety standards
- To maintain a system for continuous improvement of processes, products, and services in terms of quality, environment, and occupational safety
- To fully comply with the requirements established in the authorizations, licenses, and approvals we hold, as well as with national legislation in our field of activity and environmental legislation
- To fulfill all commitments made to stakeholders, ensuring their maximum satisfaction
- To identify, control, and reduce environmental impacts through periodic training of personnel and stakeholders
- To initiate collaborations and joint projects for environmental protection

The organization's personnel are responsible for implementing, maintaining, and continuously improving the integrated quality and environmental management system.

**I commit to implementing the integrated quality and environmental policy, in full agreement with the shareholders of S.C. Bachmann Romania S.R.L., and to providing the necessary material, financial, human, and administrative resources to achieve the established objectives.**

**To this end, I delegate authority to the Quality-Environment-Health and Occupational Safety (EHSQ) Manager to ensure that the integrated management system is established, implemented, maintained, and continuously improved.**

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